

METHOD FOR DESIGNING A KNOWLEDGE PORTAL

ABSTRACT OF THE DISCLOSURE

A method for designing a knowledge portal for retrieving, organizing and delivering knowledge to a user belonging to an organization comprises identifying a
5 community of users belonging to the organization characterized by a common interest with respect to the knowledge, and identifying business processes executed by the users in the community in accordance with strategies of the organization. The method then comprises analyzing the business processes to identify specific activities performed in executing the processes and patterns for performing the respective
10 activities, and subsequently constructing the knowledge portal in accordance with the patterns. Analyzing the business processes to identify specific activities performed in executing the processes may be done by developing scenarios for using the portal in performing the respective activities and examining the scenarios to identify the patterns for performing the respective activities.

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